

LINH HA

Bothell, Washington

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SKILLS

- User Research & Persona Creation
- Playtesting
- Usability Testing
- Information Architecture
- Wireframe Production
- Data Entry
- Java
- C++
- C#
- MATLAB
- Search Engine Optimization
- MS Office

PROJECTS

- 10/2020-12/2020** UX Designer (Student Project), MySisterR, Bothell, WA
- Evaluation of the effectiveness of the MySisterR's website and a report of recommendations
 - Implementation of SEO practices to improve MySisterR searchability by 50%
 - Increased customer experience with customization and follow up support
- 10/2018-12/2018** Lead Designer and Play tester (Student Project), Attached, Bothell, WA
- Led level design and conducted two phases of playtesting
 - Observed how targeted players maneuver through the game
 - Analyzed the findings of the playtests and offer recommendations of fixes in detailed report

WORK EXPERIENCES

- 01/2016-02/2020** Lead Aide, Teddy Bear Creek Learning Center, Redmond, WA
- Maintain daycare facilities so they are environmentally safe and clean
 - Oversee children projects and free time
 - Provide training for other aides and assists teachers in maintaining a classroom
 - Provides care, guidance, and developmental experiences, meeting the appropriate educational and emotional needs of the children.
- 10/2018-12/2018** Student Teacher, Kids University Enrichment Class-Based Program
- Ability to design a curriculum for teaching programming at an elementary school level
 - Demonstration of communication and classroom management skills
 - Demonstrate basic computer skills and knowledge of Microsoft Office applications (Excel, Word, PowerPoint, OneNote)
 - Provide assistance to students as needed
- 09/2017-03/2018** Nursing Assistant Certified, Bothell Health Care, Bothell, WA
- Provide physical support for patients and residents with daily activities
 - Demonstrate ability to treat all patients, family, and other visitors with respect, and engage with them in a tactful manner at all times
 - Assisting with care team with treatment plan and suggest activities
 - Noting observations of patient behavior, including complaints, or physical symptoms to nurses and accurately entered data for all of patients' documentation

EDUCATION

- 09/2016-03/2021** BA, Applied Computing/Minor Business Administration, University of Washington, Bothell
- 09/2016-06/2019** Certification, Nursing Assistant, Washington Innovative Network Careers, Woodinville, WA